



# DYNASTE PT

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## 1 Privacy Policy:

At DYNASTE PT, we are committed to protecting and respecting your privacy. This policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our services, or otherwise interact with us.

### 1. Information We Collect

#### 1.1 Personal Information

We may collect personally identifiable information that you provide to us, such as:

- Name
- Email address
- Telephone number
- Mailing address
- Date of birth
- Payment information
- Any other information you voluntarily provide

#### 1.2 Non-Personal Information

We may collect non-personally identifiable information about you when you interact with our website or services, such as:

- Browser type
- Operating system
- IP address
- Device information
- Usage data (e.g., pages visited, time spent on the site)

### 2. How We Use Your Information

We use the information we collect for various purposes, including:

- To provide, operate, and maintain our services
- To process and manage bookings and payments
- To communicate with you, including responding to inquiries and providing updates
- To personalize your experience and improve our services
- To send newsletters, marketing, and promotional materials (with your consent)
- To enforce our terms, conditions, and policies
- To comply with legal and regulatory requirements



# DYNASTEPT

## 2 Privacy Policy

### 3. Information Sharing and Disclosure

We may share your information with third parties in the following circumstances:

- With service providers who assist us in operating our website and providing our services (e.g., payment processors, email service providers)
- With affiliates and partners who offer services in collaboration with us
- In connection with a merger, sale, or acquisition of all or part of our business
- To comply with legal obligations, such as responding to subpoenas or court orders
- To protect our rights, property, or safety, or that of our users or the public

### 4. Data Security

We take reasonable measures to protect your information from unauthorized access, use, or disclosure. However, no data transmission over the internet or electronic storage method is completely secure. We cannot guarantee absolute security.

### 5. Your Rights and Choices

You have the right to:

- Access and review your personal information
- Correct or update inaccurate or incomplete information
- Request the deletion of your personal information
- Opt-out of receiving marketing communications
- Withdraw consent where consent is the basis for processing your information

To exercise these rights, kindly contact us at [DYNASTEPT@GMAIL.COM](mailto:DYNASTEPT@GMAIL.COM)

### 6. Children's Privacy

Our services are not directed to individuals under the age of 5. We do not knowingly collect personal information from children under 5. If we become aware that we have inadvertently collected such information, we will take steps to delete it.

### 7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We encourage you to review this policy periodically.

### 8. Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:



## DYNASTE PT

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### 3 Refund Policy

The cancellation policy for our soccer training sessions encompasses the following key elements:

**1. Advance Notice:** Participants are required to provide a minimum of 24 hours' notice should they need to cancel a scheduled session. This allows the organization sufficient time to adjust schedules accordingly.

**2. Late Cancellation or Absence:** Cancellations made within 24 hours of the scheduled session or failure to attend without prior notification will result in the forfeiture of the session, with no refund provided.

**3. Refund and Rescheduling Policy:** Refunds are typically not available for late cancellations or no-shows. However, rescheduling may be considered in cases of extenuating circumstances, such as medical emergencies.

**4. Make-Up Sessions:** Should participants provide sufficient notice of their intended absence, make-up sessions may be offered, contingent upon availability.

**5. Instructor-Initiated Cancellations:** In instances where a session is canceled by the instructor due to unforeseen circumstances, such as adverse weather conditions, participants will be offered either a make-up session or a refund.

**6. Membership Agreements:** For programs involving membership agreements, specific cancellation and suspension policies apply. For example, memberships may often be suspended in 30-day increments, and cancellation requests must be submitted prior to the subsequent billing cycle.

These guidelines represent the general framework of our cancellation policy. Participants are encouraged to consult the specific terms and conditions of the soccer training program they are enrolled in for detailed information. Thank you!



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### 4 Refund Policy

#### Acknowledgment of Risk and Waiver of Liability

I, the undersigned and participant, acknowledge that participating in DYNASTE PT performance training involves inherent risks of injury, including but not limited to muscle strains, sprains, fractures, and other physical injuries. I willingly assume these risks and agree to the following terms and conditions:

**Medical Clearance:** I affirm that I am in good health and physical condition to participate in soccer training activities. I have consulted with a physician and obtained medical clearance if necessary.

**Assumption of Risk:** I understand and voluntarily accept the risks associated with participating in soccer training activities. I acknowledge that DYNASTE PT and its trainers are not responsible for any injuries sustained during participation.

**Release and Waiver:** I hereby release, waive, discharge, and hold harmless DYNASTE PT, its trainers, employees, and agents from any and all claims, liabilities, damages, and expenses arising out of or connected to my participation in the training sessions.

**Emergency Medical Treatment:** In the event of an emergency, I authorize DYNASTE PT to seek medical treatment on my behalf. I understand that I will be responsible for any medical expenses incurred.